



Name _____
 Year _____ Make _____ Model _____
 Engine _____ Mileage _____
 VIN _____
 Email Address _____

Approximately how many miles, Do you drive this vehicle per month?
 _____ miles/mo.
 We'll use this monthly mileage figure to develop our personalized TLC service schedule.

Total Lifetime care (TLC) is a maintenance service program designed and delivered by Cranberry Auto Service. The purpose is to help you, our valued customer, gain maximum potential Life, performance and reliability from your vehicle. How? By providing a structured program of routine maintenance for your vehicle. Why? Because regular maintenance services help to extend the life of your vehicle, extends engine life and avoids unexpected breakdowns. With TLC, now it's easy to stay on track in caring for your car or truck, protecting the value of your investment and giving you reliable transportation!

Ultimately, it is your responsibility to bring your vehicle for the required Maintenance servicing when your vehicle's mileage reaches each service interval.

HOW TO TRANSFER YOUR PROGRAM: The TLC Program is assigned to the vehicle rather than the owner, per se. So if you sell your vehicle, you may pass the TLC program onto the new owner. (There is no transfer fee) You must provide us with the new owner's name, address and phone number within 30days of the sale in order to transfer the program.

Under the Total Lifetime Care program, you receive the following services and benefits from CRANBERRY AUTO SERVICE.

- **Free Life time Oil Changes at Factory Scheduled Intervals**, performed on your vehicle, up to 5 quarts and filter throughout the lifetime of your vehicle. Conventional oil at no cost Synthetic oil is extra. There may be an additional charge for certain oil filter applications.
- **Discounts on Parts & Labor A discount of 5%** off the regular prices of parts and labor for automotive /maintenance and repair services shown on our current Service Menu. This discount may not be combined with any other promotional or sale offers.
- **Free Towing Free Hookup and towing of your vehicle within a 5-mile radius to CRANBERRY AUTO SERVICE.** You must call CRANBERRY AUTO to arrange the towing service and we will send our towing contractor.
- **Free Concierge, Pickup and Delivery Service within 3 miles.** When you bring your vehicle to CRANBERRY AUTO SERVICE for any SCHEDULED repair, we will pick up and drop your vehicle off you're your home or office, at no charge, the day your vehicle is in the shop.
- **Maintenance/Repair Records** We'll keep in our computer database a history of the maintenance and repair services that



We performed on your vehicle. You may receive a printout of History upon request.

HOW THE PROGRAM WORKS: We will send you periodic reminders of upcoming maintenance services due for your vehicle ; however , the amount of miles each person puts on his or her vehicle over a given period of time varies . We can provide personalized schedule of servicing reminders when we have a history of your typical m mileage use.

Yes! I want to get maximum life and value from my vehicle. Register my vehicle in the TLC program

 Vehicle Owner

 Date

The Complete TLC Program \$ _____

 CRANBERRY AUTO SERVICE Representative Date